

## GRANDSTREAM WAVE APP

# YOUR CALLS, YOUR WAY

**FULL FEATURED**

Calls, chat, file sharing, and conferencing all from one app

**FREE FOR ALL USERS**

Advanced communication tools at no cost to your organization

**NO ONGOING FEES**

Enjoy hosted features, but without the recurring monthly fees

The Grandstream Wave Mobile & Desktop App is a powerful communication platform which provides voice and collaboration tools that keep you connected to your team and clients, from anywhere. Whether you're working in the office or remotely, Wave gives you full control over your business communications—without the expensive monthly costs of a hosted PBX.

**CALLS & CONFERENCING**

Make and receive calls to internal or external contacts, host audio meetings with powerful moderator tools, and manage conversations with features like hold, transfer, and call flip.

**VOICEMAIL & RECORDINGS**

Listen to voicemails within the app, or have them delivered to your email. View your call history, and listen to your call recordings with a simple click.

**TEAM CHAT/IM**

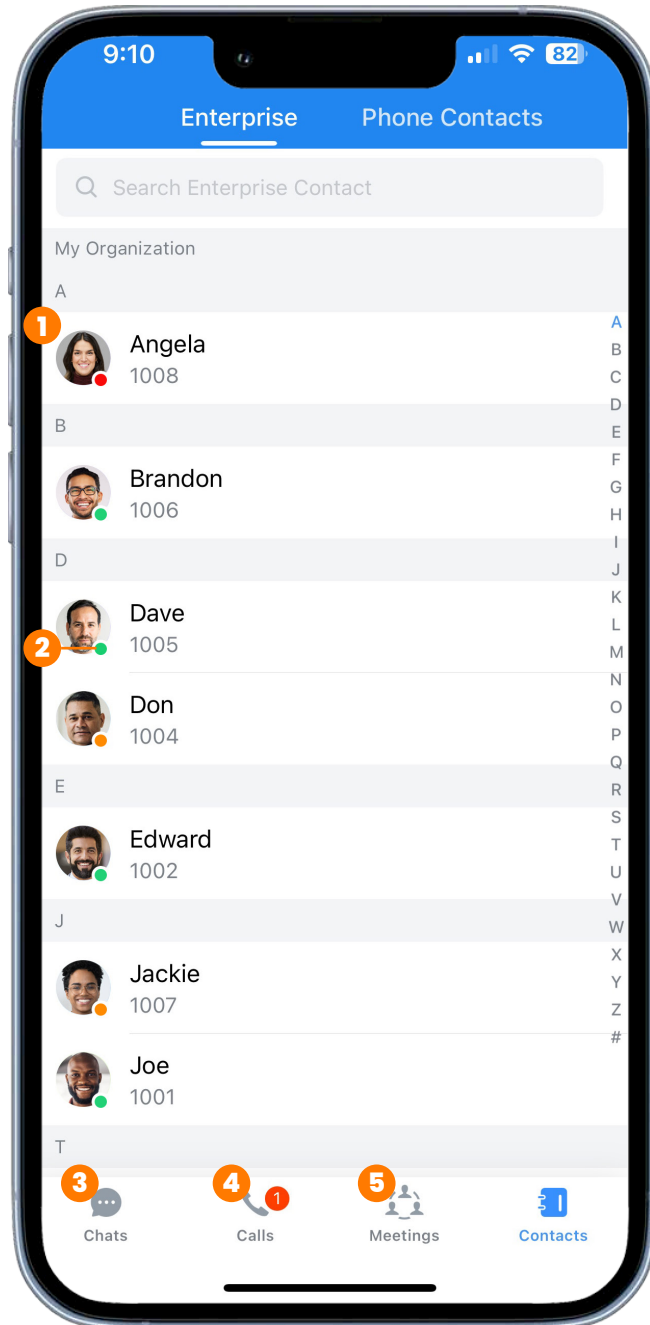
See which teammates are available for collaboration, start chats and share files—eliminating the need for 3rd party chat applications



## GRANDSTREAM WAVE

# MOBILE

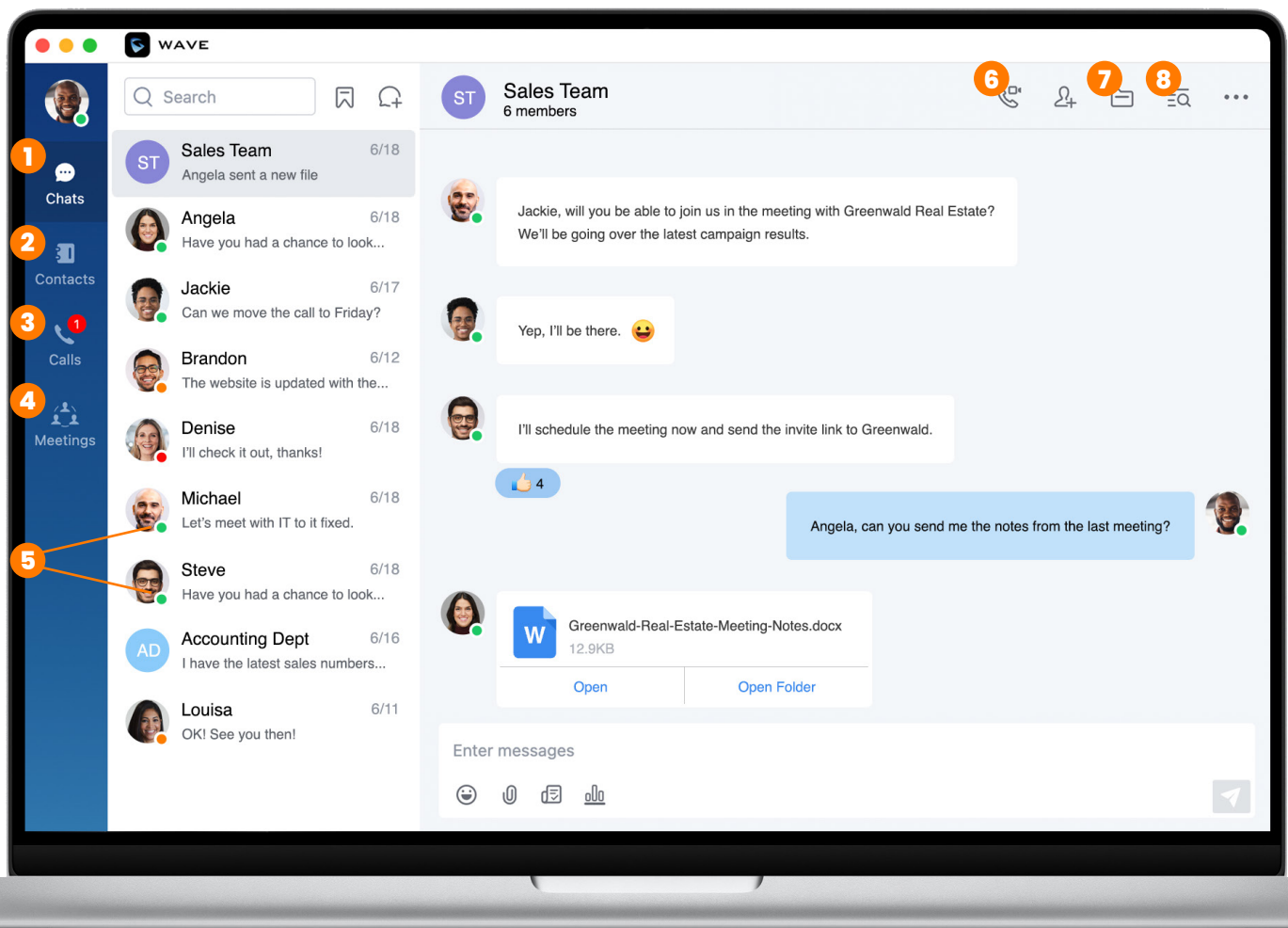
- 1 Contacts:** Access all of your company contacts
- 2 Presence:** Real-time presence indicators show you if a colleague is available for a call or chat
- 3 Chats:** Start group or private chats, send files, and search conversation history
- 4 Calls:** Place and receive calls using your business phone number
- 5 Meetings:** Start audio meetings with moderator controls



# GRANDSTREAM WAVE

## DESKTOP

- 1 Chats:** Collaborate with team members through group or individual chats
  - 2 Contacts:** Access your entire company directory to initiate calls, meetings or chats
  - 3 Calls:** Place calls to internal or external contacts using your business number.
  - 4 Meetings:** Start multi-party audio meetings with powerful moderator controls
  - 5 Presence:** See if teammates are available to collaborate.
  - 6 Quick call:** Start a call from any chat conversation.
  - 7 Files:** Easily access any file that has been shared through chat
  - 8 History:** Search conversation histories by keywords
- Earbuds or headset:** You no longer need a phone—your PC becomes the phone



## GRANDSTREAM WAVE

# FEATURES

### TELEPHONY

- Dial pad
- Mute
- Hold
- Transfer
  - Blind/Attended
- Simultaneous ring
- Call flip
- DTMF
- Call record
- Voicemail
- Call history
- Missed call list
- DND
- Operator panel (Desktop)
  - Parking lot
  - Call park/retrieve
  - Ring group status
  - Call queue status

### INITIATE CALLS FROM

- Dial pad
- Call history
- Contacts
- Voicemail
- Chat

### CHAT/IM

- Group chat
- Private chat
- Send files
- File list
- Search text
  - Search files
- Copy message
- Forward message
- Save message
- Reply
- Emojis
- Edit sent text
- Delete message
- Pin chat
- Hide chat
- Mute chat

### PRESENCE

- Account status
  - Online
  - Busy
  - Do not disturb
  - Away
  - Offline
- Custom status
- Custom avatar

### AUDIO MEETINGS

- Internal & external participants
- Participants list
- Invitees list
- In-meeting chat
- Scheduled meetings
- Meeting host controls
  - Meeting record
  - Mute/unmute participants
  - Mute all participants
  - Remove a participant
  - Lock meeting

### CALL RECORDINGS

- Play
- Download (Desktop)

### VOICEMAIL

- Play
- Mark as read
- Download (Desktop)
- Delete

### ACCOUNT

- Password recovery
- Password reset

# READY TO **TRANSFORM** YOUR BUSINESS COMMUNICATION?

**CONTACT US TO GET STARTED TODAY:**

**MY TEL PROS**  
**(984) 201-2000**  
**[sales@mytelpros.com](mailto:sales@mytelpros.com)**  
**[www.mytelpros.com](http://www.mytelpros.com)**

